

# Aegon General Investment Account application form

In this form, 'I', 'me', 'you' and 'your' refers to you, the customer named in section 1, and 'Aegon', 'we' or 'our' refers to Cofunds Limited.

Use this form to apply for an Aegon General Investment Account (GIA).

You must have been provided with an illustration, terms and conditions, Aegon GIA key features, and a Key Investor Information Document (KIID) or a Key Information Document for each fund you're investing in from us before completing this form. If you haven't, we can't process your request. Please contact us on 0345 604 4001 to request an illustration.

**Please complete this form in BLOCK CAPITALS and ballpoint pen and return it and any additional information to: ISA Ltd, 16 High Street, Kegworth, Derby, DE74 2DA.**

Whenever you see this icon ☒, you may have to send us additional information.

## 1. Customer details

### 1.1 Mr / Mrs / Miss / Ms / Other – please specify

Full forename(s)

Surname

or, Company name

Date of birth

|   |   |   |   |   |   |   |   |
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|---|---|---|---|---|---|---|---|

### 1.2 For tax purposes, are you resident anywhere other than the UK?

☐ No

☐ Yes – please download and complete the Individual self-certification form on our website and attach to this form. ☒

### 1.3 Are you an existing Aegon customer?

☐ Yes – tell us your existing customer number.

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☐ No – please complete section 1.4.

**Only complete 1.4 if you're a new Aegon Platform customer.**

### 1.4 Please tell us:

National Insurance Number

|  |  |  |  |  |  |  |  |  |  |
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☐ I **don't** have a National Insurance Number

You should be able to find your NI number on a payslip, from a P45 or P60, a letter from HM Revenue & Customs, a letter from the DWP, or a pension order book.

Permanent residential address

|          |
|----------|
|          |
|          |
|          |
| Postcode |

Email address

We'll use your email address to contact you about your plan. We might also use it to keep you informed about our products and services but only where you've consented to this.

Gender

☐ Male ☐ Female

### 1.5 Did you get advice before completing this form?

☐ Yes ☐ No

☐ Tick this box to confirm that you've had the opportunity to read the Aegon GIA key features, terms and conditions and fund specific information and/or Key Investor Information Documents (KIIDs) relating to your investment/and Aegon Platform terms and conditions and illustrations.

## 1. Customer details – continued

- 1.6 Use this section to specify a unique reference for this account. You can designate an account using alphanumeric characters.

Designation

This section is optional. Please ensure the reference doesn't make a meaningful word.

- 1.7 Is this a joint account?

☐ Yes

☐ No

Name of joint account. You can give this account a name that makes it easy for you to identify it.

## 2. Joint holders

- 2.1 Second joint holder

Mr / Mrs / Miss / Ms / Other – please specify

Full forename(s)

Surname

Date of birth

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

For tax purposes, are you resident anywhere other than the UK

☐ No ☐ Yes – download and complete the Individual self-certification form our website and attach to this form. 

Are you an existing Aegon customer?

☐ Yes – tell us your existing customer number.

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☐ No – please complete section 2.1.1.

- 2.1.1 Additional details

National Insurance Number

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☐ I **don't** have a National Insurance Number

You should be able to find your NI number on a payslip, from a P45 or P60, a letter from HM Revenue & Customs, a letter from the DWP, or a pension order book.

Permanent residential address

|          |
|----------|
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| Postcode |

Email address

We'll use your email address to contact you about your plan. We might also use it to keep you informed about our products and services but only where you've consented to this.

Gender

☐ Male

☐ Female

## 2. Joint holders – continued

### 2.2 Third joint holder

Mr / Mrs / Miss / Ms / Other – please specify

Full forename(s)

Surname

Date of birth

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

For tax purposes, are you resident anywhere other than the UK

☐ No ☐ Yes – download and complete the Individual self-certification form our website and attach to this form. 

Are you an existing Aegon customer?

☐ Yes – tell us your existing customer number.

|   |  |  |  |  |  |  |  |
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| 3 |  |  |  |  |  |  |  |
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☐ No – please complete section 2.2.1.

### 2.2.1 Additional details

National Insurance Number

|  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|
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☐ I **don't** have a National Insurance Number

You should be able to find your NI number on a payslip, from a P45 or P60, a letter from HM Revenue & Customs, a letter from the DWP, or a pension order book.

Permanent residential address

|          |
|----------|
|          |
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|          |
| Postcode |

Email address

We'll use your email address to contact you about your plan. We might also use it to keep you informed about our products and services but only where you've consented to this.

Gender

☐ Male ☐ Female

### 2.3 Fourth joint holder

Mr / Mrs / Miss / Ms / Other – please specify

Full forename(s)

Surname

Date of birth

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

For tax purposes, are you resident anywhere other than the UK

☐ No ☐ Yes – download and complete the Individual self-certification form our website and attach to this form. 

Are you an existing Aegon customer?

☐ Yes – tell us your existing customer number.

|   |  |  |  |  |  |  |  |
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☐ No – please complete section 2.3.1.

## 2. Joint holders – continued

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### 2.3.1 Additional details

National Insurance Number

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|--|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |  |
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☐ I **don't** have a National Insurance Number

You should be able to find your NI number on a payslip, from a P45 or P60, a letter from HM Revenue & Customs, a letter from the DWP, or a pension order book.

Permanent residential address

|          |
|----------|
|          |
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| Postcode |

Email address

|  |
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|--|

We'll use your email address to contact you about your plan. We might also use it to keep you informed about our products and services but only where you've consented to this.

Gender

☐

Male

☐

Female

## 3. Funding the investment

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I will be funding my investment into the Aegon GIA by:

☐ Cheque 

|   |
|---|
| £ |
|---|

☐ Monthly Direct Debit 

|   |
|---|
| £ |
|---|

– please download and complete the Direct Debit Mandate – GIA

Start date

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | 2 | 0 | Y | Y |
|---|---|---|---|---|---|---|---|

We must receive this form 17 working days before your first chosen date, otherwise your first collection will be the month after.

☐ Bank transfer 

|   |
|---|
| £ |
|---|

For a Bank transfer we'll provide bank details when you receive your illustration from us.

Our bank details for payment bank transfers are:

Bank HSBC bank PLC

Account number 01423614

Sort code 40-02-50

### 3. Funding the investment – continued

Important note: Please ensure you enter your National Insurance Number, if available, or your surname and date of birth as the reference when you make the payment to ensure we can tie it up with your account.

Cheques must be made payable to Cofunds Limited. For a Building Society cheque or banker's draft your name must appear on the front of the cheque, or on the back of the cheque accompanied by the Building Society's or Bank's official stamp and signature.

Occasionally we might need to know where your money you are contributing and your funds have come from.  
Source of funds (your source of funds is the details of the bank account that your money to invest comes from).

Source of wealth (your source of wealth is how you got the money to invest, for example from regular savings from your salary, selling a property or an inheritance payment).

### 4. Investment details

In this section, you need to tell us how you'd like to invest your money into your Aegon GIA. Your intermediary should complete section 4.3 if you're investing in a model portfolio.

The investment choices you make can be applied to all future investment choices in this product.

☐ Use the investment choices below as my new default investment selection. If you select different investments for your regular and single contributions/transfer payments you can't select the default investment strategy and rebalancing options.

#### 4.1 Single payment

Please complete this section if you're making a single payment.  
The funds should match the illustration you received from us, if they don't, we won't be able to process your request. If you want to invest in different funds, please contact us for a new illustration.

| Full investment manager name, fund investment and share class | SEDOL code<br>(this is shown<br>in your KIIDs) | % to be<br>invested |
|---------------------------------------------------------------|------------------------------------------------|---------------------|
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
|                                                               |                                                | %                   |
| Aegon GIA cash facility                                       | n/a                                            | %                   |
| Total amount                                                  | n/a                                            | 100%                |

## 4. Investment details – continued

### 4.2 Regular payments

Please complete this section if you're making regular payments.

- ☐ Use the same investment selection as detailed in the single payment section.
- ☐ Use the investments listed below.

The funds should match the illustration you received from us, if they don't, we won't be able to process your request. If you want to invest in different investments, please contact us for a new illustration.

| Full investment manager name, fund name and share class | SEDOL code<br>(this is shown<br>in your KIIDs) | % to be<br>invested |
|---------------------------------------------------------|------------------------------------------------|---------------------|
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
|                                                         |                                                | %                   |
| Aegon GIA cash facility                                 | n/a                                            | %                   |
| <b>Total amount</b>                                     | n/a                                            | <b>100%</b>         |

If you need to add additional investments, please provide the information on a separate sheet of paper in the format above, sign and date it and attach it to this form.

### 4.3 Model portfolio (For intermediary use only)

If you're setting up a new Aegon GIA product:

Name of existing model portfolio

### 4.4 Auto-rebalancing

Set up rebalancing on my investments.

- ☐ No
- ☐ Yes

Please confirm the frequency.

Frequency of rebalancing:

- ☐ Quarterly
- ☐ Yearly

## 5. Investment income options

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If you have income-generating investments, this section lets you choose how any income distributions paid from those investments should be dealt with when we receive them from the investment provider. We'll apply your selection to all income generating investments you hold within the Aegon GIA.

Please tick one of the following options:

- ☐ **Reinvest in fund** (default) – reinvest any income received back into the same fund.
- ☐ **Leave in cash** – pay any income into the GIA cash facility.
- ☐ **Consolidated natural income** – pay any income received to your nominated bank account as a monthly payment, but only if income is received from investments. (Complete section 7 to nominate a bank account).

## 6. Regular withdrawals

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This section lets you take a regular withdrawal from your GIA. If you are making a regular payment into your GIA, then regular withdrawal is not an option.

If you have chosen consolidated natural income in section 5 then you can't choose to have regular withdrawals as well.

Regular withdrawal amount

Do you want your regular withdrawal to increase each year?

- ☐ No
- ☐ Yes - by the Retail prices Index
- ☐ Yes - by a fixed amount of 1% - 5%

%

or

Percentage of product value

%

Percentages are calculated as a monetary amount based on the product value when the withdrawal is processed.

For example, if you select to receive withdrawals of 10% on a monthly basis, we'll calculate 10% of your product value each month and then divide this by twelve. This means that your monthly withdrawal amounts will vary.

Withdrawal frequency

- ☐ Monthly
- ☐ Quarterly
- ☐ Half yearly
- ☐ Yearly

Payment day

- ☐ 9th
- ☐ 18th
- ☐ 27th

Your withdrawal will be paid out of your product on the day selected and will take approximately three additional business days to clear into your chosen account.

Start date

Please choose the month in which you want to make your first withdrawal.

|   |   |   |   |   |   |
|---|---|---|---|---|---|
| M | M | 2 | 0 | Y | Y |
|---|---|---|---|---|---|

If we receive this form within ten working days of the requested start date, we'll start withdrawals from the following month.

## 7. Bank details for payments out of investments

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Please provide details of the bank/building society account your consolidated natural income, or regular withdrawals are to be paid to. Payments can only be made to a personal account in your name.

If this is the first payment to your nominated bank account, you may need to give us a certified copy of your bank statement and driving licence (as proof of signature). We'll contact you if we need this.

Rather than send us an original document, send us a certified copy, please see the 'Who can certify a document and how do they do it?' FAQ on our website for how to do this.

Name of Bank/Building society

Account name

Branch sort code

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Bank/Building society account number

Building society roll number (if applicable)

Payments to building society accounts may take up to 10 days longer than payments to bank accounts.

## 8. Intermediary details (for intermediary use only)

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### 8.1 Intermediary name

Firm name

Please detail any adviser or service charges below.

### 8.2 Initial Adviser Charge

This instruction must be completed if you want to take an initial adviser charge.

Enter the amount or percentage to be deducted. Tick one option only.

☐ Amount

☐ Percentage of the lump sum payment  
 %

Is this subject to VAT?

☐ Yes ☐ No

VAT will be added to the amount entered or added after the amount has been calculated.

### 8.3 Initial adviser charge on regular contributions

Enter the amount to be deducted. The charge can be paid over a maximum of 36 months.

£  each month for  months, totalling £

Is this subject to VAT?

☐ Yes ☐ No

VAT will be added to the amount entered or added after the amount has been calculated.

## 8. Intermediary details (for intermediary use only) – continued

#### 8.4 Ongoing adviser charge

Use this section to set up a monthly ongoing adviser charge.

Is the charge to be linked to a charge model? ☐ Yes ☐ No

If yes – Model name

|  |
|--|
|  |
|--|

If no – Ongoing adviser charge £ p.a. or % p.a.

Is VAT to be added to the above? ☐ Yes ☐ No

## 8.5 Service charge

This section lets you agree and set up a monthly service charge model to your client's Aegon GIA to pay you a service charge.

Service charge model name

|  |
|--|
|  |
|--|

9. Confirmation of Verification of Identity (for intermediary use only)

I confirm that:

9.1 The information in section 1 above was obtained by me in relation to the customer.

9.2 The evidence I have obtained to verify the identity of the customer: (tick only one)

- ☐ meets the standard evidence set out within the guidance for the UK Financial Sector issued by JMLSG; or
- ☐ exceeds the standard evidence - where the client is a Politically Exposed Person.

(Written details of the further verification evidence taken are attached to this confirmation).

Name

|  |
|--|
|  |
|--|

Position

|  |
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|  |
|--|

Date \_\_\_\_\_

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

Signature

|   |  |   |
|---|--|---|
| X |  | X |
|---|--|---|

# 10. How we treat personal information

Here at Aegon, we're committed to protecting and respecting your privacy. We collect your personal information so that we can verify your identity, set up your plan and provide ongoing administration. We need this information to carry out our obligations and to provide you with the products and services under the terms of your contract with us. Without it, we wouldn't be able to provide you with a plan.

As part of our administration process, we work with carefully selected service providers (in other words suppliers) that carry out certain functions on our behalf. We only share the appropriate level of personal information necessary to enable our suppliers to carry out their services and they need to keep the information safe and protected at all times. Our suppliers must only act on our instructions and can't use your personal information for their own purposes.

The personal information we collect may be transferred to, and stored at a destination outside the European Economic Area (EEA). This could be to other companies within the Aegon Group or to our service providers. Where any such processing takes place, appropriate controls are in place to make sure your information is protected.

We may disclose your information to licensed credit reference and/or fraud prevention agencies to help make financial or insurance proposals and claims decisions (this will be during the application or enrolment process and on an ongoing basis), for you and anyone you're linked with financially or other members of your household. Our enquiries or searches may be recorded.

You can find more information on how we use and share your personal information, including how long we keep it and details of your rights at [customerdashboard.aegon.co.uk/site-info/privacy-and-cookie-policy/](https://customerdashboard.aegon.co.uk/site-info/privacy-and-cookie-policy/) or by contacting us to request a copy.

We'd like to keep you up-to-date with information about our news, products and services. If you'd like to hear more from us, please tick the relevant box below.

|       | Primary account holder   | Second account holder    | Third account holder     | Fourth account holder    |
|-------|--------------------------|--------------------------|--------------------------|--------------------------|
| Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Phone | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| SMS   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Email | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

By ticking the box(es), you're consenting to receiving marketing messages in this way from us. You can change your mind and unsubscribe at any time simply by contacting us. For more information on how to do this go to [customerdashboard.aegon.co.uk/site-info/privacy-and-cookie-policy/](https://customerdashboard.aegon.co.uk/site-info/privacy-and-cookie-policy/)

We won't pass your information to other companies outside of the Aegon Group for marketing purposes.

## 11. Customer declaration

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### In this declaration:

'I', 'you', 'your' or 'my' refers to you, the applicant named in section 1, and

'Aegon', 'we' or 'our' refers to Cofunds Limited.

### General declaration

11.1 Aegon relies on the information contained in the following documents as they form the basis of the contract being applied for:

- the application;
- these declarations and any other declarations made when applying for the Aegon General Investment Account (GIA);
- the first contract note, and
- the Aegon Platform terms and conditions.

I confirm that I have had the opportunity to read these documents carefully (other than the first contract note which will be given to me in accordance with the Aegon Platform terms & conditions), along with the key features document, my personal illustration, key investor information documents and the declarations in this application, before completing this application process.

11.2 I confirm that I have had the opportunity to read our Order execution policy and I agree to its terms.

11.3 I confirm that I am habitually resident in the United Kingdom.

11.4 I accept that Aegon has not and will not assess my suitability for the Aegon GIA or any investment decisions I make. This means I will not benefit from the protection of the Financial Conduct Authority's rules on assessing suitability in relation to Aegon.

### I declare that:

11.5 I apply for the Aegon GIA and services outlined in the application and agree to be bound by the Aegon Platform terms and conditions.

11.6 I am over 18 years of age.

11.7 The information supplied in this application, and any supplementary forms related to it, including transactional data, is correct and complete to the best of my knowledge and belief, I am aware that it is a serious offence to knowingly provide false or misleading information on the application.

11.8 And confirm that, if I have not received face to face advice from an appointed intermediary in connection with this application, I have received and had the opportunity to read the key features document, illustration, key investor information document(s) and terms and conditions that are relevant to this application.

11.9 Where regulations allow, I nominate my appointed intermediary to receive correspondence in relation to my investments. This instruction will remain in force unless my appointed intermediary has informed Aegon that they wish for this correspondence to be sent directly to me, or I no longer have an appointed intermediary to whom Aegon can send these.

11.10 Any payment into the Aegon GIA, including contributions and transfers, will be placed in the cash facility. Thereafter, investments will be purchased in accordance with the investment instructions given by me or their appointed intermediary.

11.11 Where I am applying for an Aegon GIA through self-certification, I will provide details of all countries in which I am resident for tax purposes. If I do not provide these details, I will be reportable to HM Revenue & Customs (HMRC) as undocumented.

11.12 Where required to under UK law, Aegon can share information about me and my Aegon GIA to HMRC, who will then share this information with tax authorities in the relevant countries and territories.

11.13 Where I have requested Aegon to pay regular withdrawals from my Aegon GIA, if the sum total of the amount in the product's cash facility and the amount realised by this instruction does not meet the amount of the regular withdrawal request, I am aware that Aegon will sell the largest value investment to cover any shortfall.

### I authorise Aegon to:

11.14 Hold my cash, subscriptions, investments, interest, dividends and any other rights or proceeds in respect of those investments and any other cash.

11.15 Arrange any transfer of an existing GIA held with a different provider to my Aegon GIA, as and when I request that Aegon do so.

11.16 Obtain details from my existing GIA provider(s) and authorise the giving of any such details to Aegon.

# 11. Customer declaration – continued

11.17 Accept investment and disinvestment instructions from my appointed intermediary and to accept instructions from my appointed intermediary with regard to all aspects of the running of the Aegon GIA.

Date

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

Capacity

Print name

Primary account holder signature

X

X

Date

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

Capacity

Print name

Second account holder signature

X

X

11.18 Make any payments specified by me (including any adviser or service charge set out in section 8) to my appointed intermediary on my behalf from my Aegon GIA. I agree that these payments reflect the terms of the agreement I have entered into with my appointed intermediary. The contract note will confirm the actual amount of the payment that is deducted and paid to my appointed intermediary. If I disagree with the payment then I must advise my appointed intermediary of this.

Date

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

Capacity

Print name

Third account holder signature

X

X

Date

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

Capacity

Print name

Fourth account holder signature

X

X

